# ERTSS INSTRUCTOR AREA User Guide Version 1.5

## LOGIN PROCESS

To Login to the ERTSS Instructor Area Portal, you will need to have a Username and Web Access Code (Password). Your User name will be the Email Address you have on file with ERTSS. You will need to select a Web Access Code (Password).

To Register your Username (email address) & Password (web access code), please complete the Registration Form on the ERTSS Website located on the ERTSS Instructor Area Page

Once you have registered your username & password, it must be approved by ERTSS before you have access. Here is a screen shot of the Instructor Portal Login Page.

ERTSS	ERTSS 1040 Hwy 54 East Fayetteville, Ga 30214 770-716-1404 www.ertss.com	American Heart Association.	AUTHORIZED TRAINING CENTER
Home   Students   Instructors	Contact Us		
To enter the instructor portal,	you must enter your email addres	s and web access code,	
Your Email Address:		Your Web Access Code:	Sign In Forgot Your Password?
	Copyright ©1996-2014 Less Website cro	Stress Instructional Services. All rights reserved. sated by: <u>Zaphyr Technologies</u>	

Once you login successfully, you will see the page below. This is the Submit Rosters Page. Notice the tabs at the Top of the page. Click on these Tabs for other options.

Submit Rosters Credentials Courses Your Information Staff Signup Instructor Apps					
Enter Course Information for Processing:					
COURSE INFORMATION					
Course Group : Course Location :					
Course Type :					
Course Date : 🔤 Start Time : 🔯 Comments :					
INSTRUCTORS ASSIGNED	^				
Add Instructor Hemove Instructor					
First Name : Last Name :					
Email :					
STUDENT INFORMATION	^				
Student 1					
First Name : Last Name :					
Email : License Number :					
Phone # :					
City : State : Zip :					
Test Score : Status : Pass S Misc :					
Payment Summary					
Current Total :	\$0.00				
Discount :	\$0.00				
Net Total :	\$0.00				
Payment Mode					
Payee First Name : Payee Last Name :					
Email : Phone Number :					
Address :					
City : State : Zip :					
Payment Type : American Express					
Name on Card :					
Card Number :					
Expiration Date : Jan 📀					
CVV :					
Discount Code : Apply Remove					
SUBMIT					

Here is a larger view	of the navigation ta	bs at the top of the page
5	5	

Submit Rosters	Credentials	Courses	Your Information	Staff Signup	Instructor Apps				
Enter Cou	Enter Course Information for Processing:								
The Credentia	als Page:								
Submit Rosters	Credentials	Courses	Your Information	Staff Signup	Instructor Apps				
				-					
Your Inst	ructor Certifi	ications							
Expiration	Instructor Certification	C	comments						
06/30/2017	ACLS Instructor								
06/30/2017	BLS Instructor								
06/30/2017	PALS Instructor								
06/30/2017	ACLS TCF								
06/30/2017	BLS TCF								
06/30/2017	PALS TCF								

The Credentials Page allows you to view your Current Instructor Status.

## The "Courses" Page

Submit Rosters	Credentials	Courses	Your Information	Staff Signup	Instructor App	s		
Your Cours	es							
Future Course	s :		Сои	rse Start-Date Fro	m: <mark>7/2/2015</mark> j	III To: <mark>8/3</mark>	1/2015 🔠	Search
Date	Туре			Location			Students	Action
No record found								
Past Courses :			Cour	rse Start-Date Fro	m: 7/2/2013	III To: 7/1	2015 🔠	Search
Date	Туре			Location			Students	Action
06/26/2015	BLS for Healthcare	e Providers Ren	ewal	ABC Pediatrics			3	E

The Courses Page allows you to see the courses you have taught in the past as well as any Courses you may have scheduled for the future.

#### Your Information Page:

Submit Rosters Credential	s Courses Your Info	rmation Staff Sig	gnup Instructor Apps		
Your Information					
First Name :		*	Last Name :		*
Address :					
City :			State :	Zip :	
Telephone :			Email :		
Cellphone :					
	Save Reload				

The Your Information Page is an important part of the Instructor Portal. When you login for the First Time, you must go to this page and update all your information. You will see your Name and email address, but the other info, if any, must be completed. This updates your information throughout the software system.

Staff Signup Page.

This function will be available in the future. If approved by ERTSS as a Staff Instructor, you would be able to view upcoming courses that ERTSS has booked, but needs an Instructor to teach for us. You would then be able to schedule/assign yourself to teach the class for ERTSS as a sub-contractor.

Instructor Apps Page:

The page will have some useful apps that you may find beneficial in teaching your courses. There currently is an Online AED Trainer that you can use in your classes. You will need to have a set of AED pads to complete the simulation. More Apps will be available at a later date.

Online Course Roster Instructions By Sections:

The Online Roster is the default page you will see after you login to the Instructor Portal.

Section 1: Course Information

COURSE INFORM	ATION
Course Group :	Course Location :
Course Type :	٢
Course Date :	Start Time : O Comments :
Show Exam :	

Complete the Course Information section. "The Course Group" could be something like "Open Enrollment" if you are taking individual students from the community.

If you are teach a group of employee's from a worksite, the course group may be something like " Dr Jones Office Staff"

The "Course Location" is where you are teaching the class. The "Course Type" is a drop down box. Select the Course you are teaching. The Course Date & Start Time The "Comments" Box allows you to provide notes about the class as needed. **USE the Comments Box to provide the Correct CPR Options for the Heartsaver level courses**. An example would be, Adult Only CPR or Adult, child and infant CPR taught

Instructors Assigned Section:

INSTRUCTORS ASSIGNED	
Add Instructor Remove Instructor	
Instructor 1	
First Name :	Last Name :
Email :	

Type your First Name and Last Name and email address.

If you have other Instructors helping, click on "Add Instructor" to include their information. You may also "Remove "an Instructor as needed.

#### Student Information Section:

STUDENT INFORMATION		
Student 1		
First Name :		Last Name :
Email :	Licer	nse Number :
Phone # :		
Address :		
City :	State :	Zip :
Test Score :	Status : Pass	S Misc :
	Add Stude	ent Remove Student

Complete the Student Information.

Required fields are First Name, Last Name, email address and any Test Score. Remember Test Scores are required for BLS, ACLS, PALS, PEARS Courses. \*eCards require Student email address for each student.

The "Status" box default setting is Pass. If a student does not successfully Pass the Course, this must be changed. Only students who Pass will receive Certification Cards

To add another student, click on the "Add Student" button and complete the student info. Each time you click on "Add Student" the system display another student section for you to complete. Be sure that all students have been added.

Each time you click "Add Student" the system will add another card price to the Total. If you accidentally click on "Add Student" and there is no more student names to add, click on "Remove Student" to delete.

#### Payment Section:

Payment Summary		
	Current Total :	\$0.00
	Discount :	\$0.00
	Net Total :	\$0.00
Payment Mode		
Payee First Name :	Payee Last Name :	
Email :	Phone Number :	
Address :		
City :	State : Zip :	
VISA	🛛 🔜 🕬 💴 🖉 PayPal	
Payment Type : Amer	ican Express	
Name on Card :		
Card Number :		
Expiration Date : Jan ᅌ		
CVV :		
Discount Code :	Apply Remove	
	SUBMIT	
	Please enter at least one student.	

Complete the Payment Section.

You will notice the Payment Summary Section that lets you know how much your Student eCards will be. **Review the Payment Summary Box for accuracy**.

\* There will be a Flat \$1.00 Roster Fee added to have ERTSS issue eCards directly to your students for you.

Select a Payment Option to process your Course Roster payment.

- ✓ American Express
  - Discover
- Mastercard
- Visa
  - Z Call with Payment Information
  - Z Cards Issued Onsite
  - Z eCard(s) issued by Instructor
    - Z NO CARDS ISSUED
  - Z P.O# / INVOICE (Approved Accounts)

Once you have completed and reviewed, click on "SUBMIT" and the Online Roster and payment will be processed. **ONLY Click on SUBMIT 1 time and allow it to process. This may take several seconds to complete.** 

WARNING: Clicking on the SUBMIT button multiple times will result in MULTIPLE CHARGES to your Credit Card!

If your Credit Card is Denied, the Roster Submision will Fail and you will need to select another Credit Card or Payment Option.

### ATTACH FILES PAGE:

The next page will give you the opportunity to attach files to your Online Roster. This may be a picture/scan of the Course Roster / sign in sheet completed at the course site. It may be the Part 1 Certificate for Online Program Skills Check-offs (Part 1 Certificates are Required for Skills Checks).

Do Not attach, skills check sheets, written exams, or course summary sheets unless requested by ERTSS.

You will receive and email confirmation that your online roster has been sent to ERTSS for eCard processing.

## **Important Notes:**

#### Do Not submit an online roster until you have completed the course!

Heartsaver Courses have options for the CPR section. Please let ERTSS know in the Comments area if you have taught Child and Infant CPR so we can assign the correct certification options on the ecard.

ERTSS will issue ecards to your students for you once you complete and submit the online roster with these 3 requirements.

- 1. Include Student First Name
- 2. Include Student Last Name
- 3. Include Student's email address.

There is a Flat **\$1.00 Roster fee** to have ERTSS issue eCards directly to your students for you. This Roster Fee is added to each Online Roster you submit.

You can also Issue the eCards yourself from your AHA Atlas account.

To do this, complete the ecard Order Form on the ERTSS website and pay for your eCards. You may purchase eCards prior to the course. You can then issue them directly & immediately to your students who have successfully completed the course. There is no need to complete the ERTSS Online Roster if you issue ecards to your students by this method.